Rapid Response / ImpactOnDemand

Aon Rapid Response

In the face of a catastrophic property loss, senior executives must quickly implement disaster recovery plans to stabilize income streams and protect business operations. At the same time, they must provide their insurer(s) with a preliminary overview of all damages to ensure a suitable reserve is established and vital interim payments are released.

Aon Rapid Response aids companies in their mitigation efforts by deploying Aon experts directly to the Affected location, offering clear and concise loss mitigation guidance. Our team of professionals includes loss mitigation consultants, remediation experts, risk engineers, forensic accountants, construction estimators, security experts, strategically located in all regions of the world.

Be Prepared

Long before a loss occurs, our operations group partners with your team to learn the intricacies of your business structure. Leveraging this knowledge, we develop an integrated organizational chart that considers your existing disaster recovery plan to ensure a seamless disaster response. By clarifying roles and responsibilities before an event, we help reduce redundancy and inefficient use of resources should an actual loss occur.

During the pre-loss review phase, Aon Rapid Response experts will review and analyze your statement of values and property policy. We then upload your firm’s location information into our global database and track all natural disasters (tornado, flood, hurricanes, etc.). If a disaster is predicted or occurs, these same experts will provide you with updates of pending threats to your properties.

The Right Experts at a Moment’s Notice

Once activated, our experts arrive at the loss site within 48-72 hours after an event, anywhere in the world, with the ultimate goals of minimizing the financial impact of the loss, documenting the loss and creating a claim foundation that will lead to an expedited recovery.

We’re here to empower results

Learn more about Aon’s Rapid Response/ImpactOnDemand services from our experts:

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Going well-beyond traditional broker property claims support, Aon Rapid Response clients receive 40 hours of consulting expertise and advice, including:

- Value-at-risk analysis for natural disasters affecting your portfolio utilizing Aon’s proprietary global mapping platform, ImpactOnDemand®.
- Appearance by an Aon Rapid Response expert at the loss location to immediately evaluate the extent of property damage, provide loss mitigation remedies, and offer technical support for disaster recovery and business continuity.
- Coordination and management of emergency resources, remediation and restoration vendors, and environmental specialists.
- Recommendations on temporary repairs and remediation needed to preserve and protect property by an engineer or construction expert.
- Meetings with insurer’s representatives to ensure initial claim reserves are accurate.
- Identification of probable causes to support key decisions about settling claims and recovering losses.
- Access to security professionals for protecting vital corporate assets.
- 24/7 access to all loss information collected by the Aon Rapid Response team, including captured photos/videos.

**ImpactOnDemand**

ImpactOnDemand is a highly innovative and versatile platform which enables clients to visualize and quantify their exposures to risk, in addition to performing sophisticated, detailed data analysis to drive insightful business decisions.

ImpactOnDemand assists clients in global individual risk mapping, risk driver analysis, claims planning and preparedness, post-catastrophe analysis, identifying exposure accumulations around terrorist targets, and a host of other functions.
The ImpactOnDemand Advantage

- **Global risk analysis.** ImpactOnDemand enables users to view and track exposures worldwide by providing global mapping capabilities and portfolio analysis as well as up-to-date information on catastrophes including earthquakes, hurricanes, wildfires, tornado and hail events, volcanic eruptions, and other ad hoc events.

- **Quick, powerful, flexible platform.** Map one million locations in a second from your web browser with absolutely no installation or data storage needed. There is no limit on the number of locations that can be uploaded, viewed, and analyzed.

- **Flexible data analysis reporting capabilities.** Data analysis and reporting is handled via an easy-to-use pivot table interface allowing users to dynamically interact with their data to build and deliver reports instantaneously. Insightful, pre-designed report views are available for quick and easy analysis.

- **Load and access new data on demand.** Clients are able to upload and access new exposure or claims datasets at any time to analyze current information when managing a catastrophe or monitoring portfolio growth.

### Business Intelligence

- Risk Analysis
- Terror Ring
- Proximity Reports
- Ability to export data to Excel spreadsheets
- Unlimited sorting, grouping and filtering capabilities

### Pre- and post- event monitoring and analysis

- Integration with Tropical Storm Risk (TSR) for live wind event analysis
- Integration with National Oceanic and Atmospheric Administration (NOAA) for live tornado, hail and thunderstorm activity
- Integration with EuroTempest for European windstorm analysis

### Data Security

ImpactOnDemand is a web-based application enabling users to easily access their data through a secure connection with proprietary public and private key encryption scheme.