COVID-19 has been a major disruption to performing property risk control and underwriting surveys. At Aon, we can provide our clients with the ability to perform basic self-audits, under the direction of our professional risk consultants.

Mobile Forms
Aon works with strategic vendors to offer a suite of mobile forms. We have been instrumental in mobile form innovations in pre- and post-loss situations.

Features of mobile forms include:
• Prescriptive content using dropdowns, multiple choice, text fields, and more
• Modules that follow the survey process, allowing the user to concentrate on a single aspect of the survey, or the entire survey
• Ability to take photographs in all modules, for any of the fields desired
• Automatic report generation
• Expedient exchange of information – concise details with speed – improving the communication of risk improvement opportunities

While operating under the restrictions of social distancing, we see mobile forms as a solution to allow clients to continue to “own their data” by gathering information for:
• Basic COPE data
• Natural Catastrophe Modeling Primary and Secondary Characteristics
• Client requested specific data
• Damage Assessment information
• Idle Facilities checklists.

The basic self-audits process involves the following steps:
• Determining specific need
• Choosing form fields (content)
• Taking client training webinars
• Using telephonic consultations and support
• Reviewing reports

About Aon
Aon is a leading global professional services firm providing a broad range of risk, retirement and health solutions. Our 50,000 colleagues in 120 countries empower results for clients by using proprietary data and analytics to deliver insights that reduce volatility and improve performance.

Disclaimer: This document has been provided as an informational resource for Aon clients and business partners. It is intended to provide general guidance on potential exposures, and is not intended to provide medical advice or address medical concerns or specific risk circumstances. Due to the dynamic nature of infectious diseases, Aon cannot be held liable for the guidance provided. We strongly encourage visitors to seek additional safety, medical and epidemiologic information from credible sources such as the Centers for Disease Control and Prevention and World Health Organization. As regards insurance coverage questions, whether coverage applies or a policy will respond to any risk or circumstance is subject to the specific terms and conditions of the insurance policies and contracts at issue and underwriter determinations.