

# Project Management Support Services

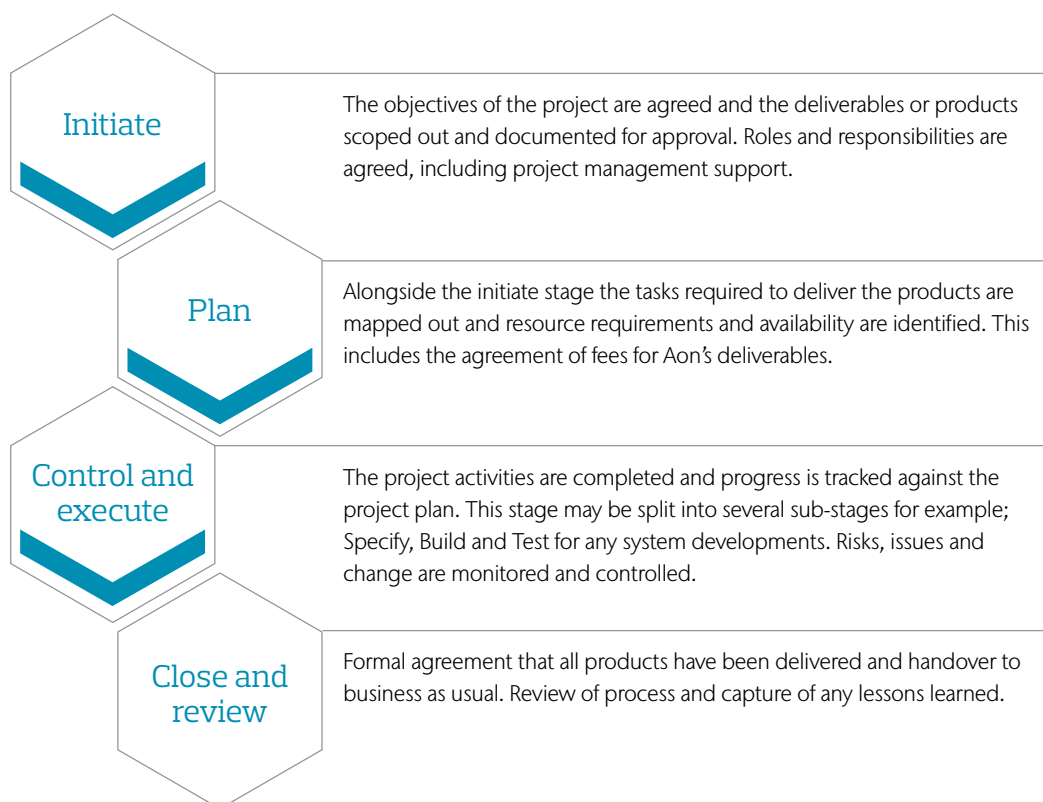
**Who should read this?** Any pension scheme undertaking a significant ongoing or short-term change with a desire to control and manage delivery, risks and issues for a successful outcome.

## Overview

Aon has an enterprise Project Management Office (ePMO) available to support the controlled delivery of change activities for your scheme. The ePMO comprises of project management professionals, delivery specialists, and project administration and support functions. All our project managers are PRINCE2 Practitioners and many have Association of Project Management (APM) accreditation. The team has extensive experience in successfully managing projects within the pension sector. Our approach is tailored to suit the size and complexity of the work being undertaken – whatever your requirements, we have the skills, experience and approach to support you in achieving your objectives.

## Our approach

We apply a proven project management methodology to all projects based on the principles of PRINCE2. In addition, we maintain a comprehensive toolkit of project management tools and templates to ensure consistency and quality of delivery. The four stages of the project lifecycle are:



If desired, Aon can complete the Initiate and Plan stages as a stand-alone exercise for a one-off fixed fee. This will give you the information on costs and timescales to support any decisions on whether or not to proceed with the project. This approach also ensures that issues or dependencies which may impact on the project's success are identified and plans to manage them are in place before the work commences. We recommend this approach for any work which is dependent on the quality of scheme data.

We're here to  
empower results

Contact:

Katie Lassman  
+44 (0)7850 712 785  
katie.lassman@aon.com

## Project management support options

We will recommend one of the following service levels based on the nature of your project, taking into account your support and budget requirements.

### Start-up

- A Project Manager will work with the teams allocated to the project to scope and plan the Aon activity.
- On approval of the scope and the plan, responsibility for day-to-day management of Aon's activities is handed back to a manager with subject matter expertise in delivering this type of work.
- Project progress is reported and tracked internally within Aon with management intervention by exception as required.
- Should significant risks or change arise, a Project Manager will be re-deployed to re-plan work and provide support as required.

### Lifecycle

- A Project Manager is aligned to provide support throughout the end-to-end project lifecycle.
- The Project Manager is responsible for the day-to-day management of Aon's activities on the project.
- As well as the internal progress reporting described above, the Project Manager will provide regular written or verbal progress updates to you and join project steering group meetings as required.

### Holistic

- In addition to the project lifestyle support as outlined above, the Project Manager will manage the activities of all workstreams, including your internal team and/or scheme advisors.
- The Project Manager will work with you to agree a project governance structure, including roles and responsibilities, meetings and reporting structures and risk and issue management approach. If required, we can adapt our approach to complement any project management methodology used in your organisation.

#### Find out more

For more information on our online administration services, get in touch with your usual Aon contact or alternatively contact:

**Katie Lassman**

+44 (0)7850 712 785

katie.lassman@aon.com

## About Aon

Aon plc (NYSE:AON) is a leading global professional services firm providing a broad range of risk, retirement and health solutions. Our 50,000 colleagues in 120 countries empower results for clients by using proprietary data and analytics to deliver insights that reduce volatility and improve performance.

For further information on our capabilities and to learn how we empower results for clients, please visit <http://aon.mediaroom.com>.

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